

## **Kerala bestowed eINDIA Award** *for effective e-governance execution*

**Thiruvananthapuram 20, November 2012:** The Department of IT, Government of Kerala has been chosen for eINDIA Special Mention Award in the 'ICT for D Pioneer State' category, for effective implementation of e-Governance. The award recognizes the application of Information and communications technology to government functioning in order to create smart governance.

Mr. Ponnala Lakshmaiah, Minister for IT & Communication, Government of Andhra Pradesh presented the award to Sh P H Kurian IAS, Principal Secretary to Department of IT, Government of Kerala during the e India summit held at Hyderabad from 15.11.2012 to 16.11.2012.

Addressing a seminar on the topic *e-governance in India: the Road Ahead*, in the eIndia summit, Mr P H Kurian said “e-Governance in Kerala has advanced a long way, from computerization of Government Departments to initiatives that encapsulate the finer points of Governance. They include citizen centricity, service orientation , transparency etc”. He also highlighted how e-governance can reform the society in a better way. The changes produced by ICTs on the governance processes in Kerala including in its regulatory and legal frameworks have helped us achieving the targets set by the Government of India; in several fronts of e- governance, we even crossed the national targets. Increased use of ICTs in the organizational and administrative procedures, roles of various stakeholders involved, etc. have made consequential effects in the decision- making process in governance, public management and service delivery in the State is simply remarkable.

Mr G Unnikrishnan, Head, e-Governance, Kerala State IT Mission delivered a lecture on “AADHAAR based service delivery”, in the eIndia summit 2012 which shows Kerala is far ahead in UID enrolment and UID generation.

Kerala has performed outstandingly in the recent past in many areas of e-Governance including in the e-district program, citizen call center,

implementing e-tendering etc. Besides, Kerala State IT mission as the nodal agency, the State has brought over 2 crores of its population under the unique identification program of the government of India. With more and more services added to it, the Citizen's Call Centre (CCC) facility introduced by the Government of Kerala has become a sought-after facility for the citizens to interact effectively with the Government, in an IT enabled single window facility. The facility manned by the Kerala State IT Mission has processed 6.5 Lakhs complaints during January- November 2012 alone.

eIndia summit 2012, the country's largest annual ICT event was organized by Elets Technomedia Pvt Ltd along with Govt of Andhra Pradesh as its partner State.

The Kerala State Information Technology Mission (KSITM) is an autonomous nodal IT implementation agency for Department of Information Technology, Government of Kerala which provides managerial support to various initiatives of the Department. It has been a front runner in implementing e-governance projects, Citizen Service Centers (Akshaya), e - district, e-procurement, aadhaar, file tracking system for citizen, citizen call centre etc are some of the projects where Kerala has progressed a lot compared to many other states.

Director

*Photo caption: Mr. Ponnala Lakshmaniah, Minister for IT& Communication, Government of Andhra Pradesh presenting the eINDIA Special Mention Award in the 'ICT for D Pioneer State' category to Mr P H Kurian, Principal Secretary, IT, Government of Kerala. R. Sanjay Jaju, Secretary-IT, Government of Andhra Pradesh, Mr G Unnikrishnan, Head, e-Governance, Kerala State IT Mission are also seen.*