

Aadhaar based services provided by Kerala State IT Mission for general public

Press Release

Kerala State IT Mission is the nodal agency for Aadhaar Enrolment and Aadhaar based services in Kerala. Currently 98.5% of Aadhaar generation has been completed in Kerala as per the details from Unique Identification Authority of India(UIDAI). Akshaya Centres under KSITM's Akshaya Project undertakes most of the Aadhaar enrolments. Currently the main focus is on Child Enrolment for 0-5 years old and Enrolment for Bedridden/Challenged and others who are yet not enrolled.

Kerala State IT Mission provides a host of services related to Aadhaar in conjunction with different stakeholders.

Residents having Bedridden/Challenged status including those who have challenges related to hands or eyes or both can also enrol for Aadhaar. UIDAI gives special consideration to these cases and help in availing Aadhaar to them. Enrolment for Bedridden/Challenged residents is being undertaken with the assistance of Panchayats, Municipalities, Corporations and District Administration.

Child enrolment is being undertaken with the assistance of Anganwaadis and District administration. Children in the age group of 0-5 years old including **new born babies** can enrol and avail Aadhaar.

Aadhaar based services like e-KYC and Authentication offered by KSITM can be availed by all departments/ institutions under state government. These services can be used to confirm/verify the identity of a person. This will avoid the need for submission/safekeeping of multiple identity documents by residents and departments. KSITM also provides technical advice and support in the integration of these services with e-Governance software applications of government departments/institutions.

Please find the different Aadhaar based services available at different contact points:

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| Contact Point | Aadhaar Services | Beneficiaries |
|---|--|---|
| <p>Akshaya Centres</p> <p>Visit</p> <p>uid.kerala.gov.in</p> | <ul style="list-style-type: none"> • Aadhaar Enrolment (at selected centres) • Child Enrolment (at selected centres) • Update Aadhaar details (at selected centres) • Checking Aadhaar Status • Assistance on Lost Enrolment Slip, Lost Aadhaar • e-Aadhaar download • Arranging enrolment for Bedridden/Challenged, Child Enrolment camps at Anganwaadis and Aadhaar Enrolment camps | <ul style="list-style-type: none"> • General Public • Panchayats/Municipalities/Corporations • Welfare Boards, Residents Association • Anganwaadis Schools, Colleges • Orphanages and Old age homes • Registered Companies |
| <p>Akshaya District Offices</p> <p>Visit</p> <p>akshaya.kerala.gov.in/index.php/key-contacts</p> | <ul style="list-style-type: none"> • Arranging Enrolment for Bedridden/Challenged, Child Enrolment camps at Anganwaadis and Aadhaar enrolment camps | <ul style="list-style-type: none"> • General Public • Panchayats/Municipalities/Corporations • Welfare Boards, Residents Association • Anganwaadis, Schools, Colleges • Orphanages and Old age homes • Registered Companies |
| <p>Citizen Call Centre</p> <p>Phone : 1800-4251-1800 (Toll Free)</p> <p>155 300</p> | <ul style="list-style-type: none"> • Checking Aadhaar Status • Assistance on Lost Enrolment Slip and Lost Aadhaar • Details about Enrolment Centres | <ul style="list-style-type: none"> • General Public |

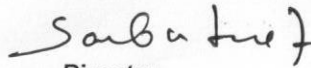
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| Aadhaar Helpdesk Contact uidhelpdesk@kerala.gov.in | <ul style="list-style-type: none">• Issues related to Aadhaar Enrolment, Bedridden/Challenged Enrolment and Aadhaar Authentication/e-KYC• Aadhaar Status for seeding into database | <ul style="list-style-type: none">• General Public• Panchayats/Municipalities/Corporations• Welfare Boards• Akshaya Centres |
| Anganwaadis | <ul style="list-style-type: none">• Arranging Child Enrolment | <ul style="list-style-type: none">• General Public |
| Panchayats/Municipalities/ Corporations/ Welfare Board Offices | <ul style="list-style-type: none">• Arranging Enrolment for Bedridden/Challenged and Aadhaar Enrolment camps | <ul style="list-style-type: none">• General Public |
| Aadhaar Project Contact aadhaar.ksitm@kerala.gov.in | <ul style="list-style-type: none">• Integration with Aadhaar Authentication /e-KYC services | <ul style="list-style-type: none">• Departments/Institutions under Government |

Public can contact the above mentioned centres using phone numbers, websites and email ids to get Aadhaar related services.

Yours Sincerely

SEERAM SAMBASIVA RAO IAS
DIRECTOR
Kerala State IT Mission
Department of Electronics & Information Technology


Director

Kerala State IT Mission

